



**IMPORTANT  
EMERGENCY  
PHONE NUMBERS**

(Please put on family bulletin board or refrigerator)

**EMERGENCIES**

*To request on-site police, fire or emergency medical response.*

**911**

**NON-EMERGENCIES**

*To request District Government and school information or services and report non-emergency situations that are not serious, life threatening, or currently in progress.*

**311**

**DC Homeland Security and Emergency Management Agency**

(24-hour) (202) 727-6161  
For Hearing Impaired (202) 730-0488

**Department of Mental Health**

Access Helpline (888) 793-4357

**PEPCO (electric)**

Customer Service (202) 833-7500  
Power Outages (877) PEPCO-62  
Life-Threatening Emergencies (202) 872-3432

**Poison Control Center**

(800) 222-1222

**Washington Gas**

Customer Service (202) 624-6049  
Natural Gas Emergency Number (703) 750-1400

**DC Water and Sewer Authority**

Water and Sewer Emergency Number (202) 787-2000  
(202) 612-3400

**DC Department of Health**

(202) 671-5000

For more information, visit the DC Safety and Emergency Alliance Website at: <http://esa.dc.gov>



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# Safeguarding Your Children



*When emergency strikes at school, protecting your child comes first. Here's our plan - and what you can do.*



Mayor Adrian M. Fenty

District of Columbia  
**School Emergency Procedures Guide**

## OUR PLAN

Historically, schools have been relatively well prepared for emergency situations, such as fire and severe weather. For example, school personnel know that buildings should be evacuated when a fire alarm sounds and know procedures for calling **911** to report a fire.



However, schools are faced with ongoing, 21st century challenges in preparing for a wide range of emergencies, and the District of Columbia has created a coordinated response plan to make students safer.

Over the last two years, city agencies have identified hazards and developed tools to safeguard your child while in school. These tools include more training of school personnel and drills in schools. Public safety officials now have school-by-school emergency response plans. And every classroom now has its own, simplified emergency procedures guide (see cover).

### How will parents be notified of school emergencies?

- Each school has its own system for notifying parents in case of an emergency; however, parents can register free of charge with DC Alerts on the web at <https://textalert.ema.dc.gov> and receive school-specific emergency alerts via email, text message or page.
- Parents can monitor news sources for emergency information and updates. The primary news radio stations are WTOP 820 AM, 103.5 FM, WMAL 630 AM, WJZW 105.9 FM, WKYS 93.9 FM and WPGC 95.5 FM.

### In case of a School Emergency, how can I find my child?

- To avoid confusion and reduce the likelihood of interfering with emergency responders, parents should **NOT** come to the school during a lock-down or evacuation. Each school or facility has identified a **Parent Reunification Site** where parents may assemble during school emergencies. At this Parent Reunification Site, staff members will assist with information and alert parents when it is safe to pick up their children. Contact your child's school for the location of your Parent Reunification Site, as well as information about other emergency procedures.



## Some Types of School Emergencies

- Fire
- Severe Weather
- Gas Leak
- Chemical Spill
- Terrorism
- Bomb Threat
- School Violence
- Medical

## WHAT YOU CAN DO

Review a copy of the District's School Emergency Response Plan.

There are three ways for you to view the District of Columbia's School Emergency Response Plan and Management Guide.

- It can be found online at: [http:// esa.dc.gov](http://esa.dc.gov)
- You can visit your child's school and ask the principal to see the plan.
- You can visit your local public library and ask to see a hard copy of the plan.

Parents are encouraged to create their own Family Emergency Plans and prepare an "emergency care kit" to send to school with each child.

For help go to: <http://www.ready.gov/>

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